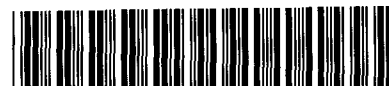


SW-01303A-09-0343  
W-01303A-09-0343

ORIGINAL



0000126668

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011      96194

Date: 6/28/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Sandra K.      Last: Ament

Account Name: Sandra K. Ament

Home:

Street:

Work: (000) 000-0000

City: Litchfield Park

CBR:

State: AZ      Zip: 85340

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

I am against the sewer increase proposed by Arizona-American Water Company Docket Nbr SW-01303A-09-0343.

I already pay triple the amount that was paid to LPSCO at my last address. We do have a larger lot but should not be that much of a difference. Average bill was \$45 per month. Average bill with this company is \$135 per month. Just received a bill for \$215. There are only 2 people living at our address.

With the economy and price of food and gas as high as they are, how can this company burden residents with that kind of increase. Are we being punished because of number of empty lots in our subdivision?

An 82.89% increase is outrageous. Actually the notice looked like junk mail. Have sent previous msg for water increase.

Sandra K. Ament

Russell Ranch  
Litchfield Park, AZ 85340  
\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

JUN 28 2011

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-01303A-09-0343 & W-01303A-09-0343. cl  
\*End of Comments\*

AZ CORP COMMISSION  
DOCKET CONTROL

2011 JUN 28 P 12:01

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

---

Date Completed: 6/28/2011

Opinion No. 2011 - 96194

---